

***INTERNATIONAL OUTPATIENT ADMISSION PROCESS IN KARMANIA HOSPITAL (DIRECTLY)***

No

Can Karmania provide the required services?

yes

Yes

Sending the patient’s identity documents through the whatsapp/Email/site for checking by the IPD expert

Determining patient’s needed services package and informing the patient by the IPD expert

Dose the patient want to receive the selected package?

No

Yes

Coordinating presence time in hospital with the patient by the IPD expert

Patient presence in the hospital on the specified day

Patient and companion welcoming and guiding to the intended unit by the IPD expert, supervisor and unit manager

Presentation of basic explanation and Karmania rules by the IPD experts

Coordinating with the reception to conducting the patient’s file in the intended unit by the IPD expert

* Final report of the outpatient services performed is checked by the IPD doctor.
* In a case that specified issue is diagnosed and Karmania can provide the needed receives, the IPD expert informs patient and if not, presents necessary advices and guidance.