

Completing “international patient services application form” on website by patient and checking by the IPD expert

***INTERNATIONAL INPATIENT ADMISSION PROCESS IN KARMANIA HOSPITAL (DIRECTLY)***

Sending patient’s identity and treatment files through Whatsapp/Email/site for checking by the IPD expert and doctor

No

Can Karmania provide the required services?

Determining the treating and trusted doctor to provide the required services to the patient by the IPD doctor

Yes

Coordinating an online visit appointment with the specified doctor and informing the patient by the IPD doctor

Patient online visit by the curer doctor on the website or through a platform used by parties

Completing “primary diagnosis and required services form” by the curer doctor

Determining the patient service package by the curer doctor and informing the patient by the IPD expert

No

Does patient want to receive the package?

No

Yes

Coordinating presence time in hospital with the patient and pre-hospital preparation by the IPD expert

Patient presence in the hospital on the specified day for hospitalization

Patient and companion welcoming, guiding and placing by the IPD expert, patient rights expert, supervisor and international patient department manager

Presentation of basic explanations and karmania rules by the IPD expert

Coordinating with the reception to conducting patient’s file at bedside by the IPD expert, registering information in HIS and issuance the identification bracelets by the receptionist

Initial patient visit by the curer and IPD doctor

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Completing the required forms such as informed consent by the patient along with the doctor’s explanations